



Community Liaison Villages Brief

Issue 03 Final!!! –May/June – Cosby, Whetstone,
Narborough



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Areas of work (May/June)

Whetstone

| |
|------------------|
| Street Name |
| Avon Gardens |
| Fairview |
| Spinney Halt |
| Station Street |
| Central Close |
| Charmwood Avenue |

* This is an estimation of works and could change



Areas of work – May/June Whetstone

| Street Name |
|---------------|
| The Nook |
| Cemetery Road |
| High Street |
| Wale Road |
| Victoria Road |

| Street Name |
|------------------------------|
| Springwell Lane |
| Emperor Way |
| Graylag Way |
| Humes Close |
| Eider Close |
| Beaver Close |
| Otter Way |
| Dog And Gun / Cambridge Road |



* This is an estimation of works and could change

Areas of work Naraborough – May/June 2016

| |
|-----------------|
| Road |
| King Edward Av |
| Hillberry Close |
| Langham Drive |
| Desford Rd |
| Coventry Road |
| Desford Road |
| Forest Road |
| Robotham Close |
| Sharpe Way |
| Spiers Close |
| Coventry Road |
| Cutters Close |
| William Street |
| Leicester Road |
| Princess Street |
| Regent Street |
| Roy Close |
| Thornton Drive |

| |
|------------------|
| Victoria Street |
| Alexandra Street |
| Church View |
| Coventry Road |
| Bell Lane |
| Carlton Avenue |
| Desford Road |
| Jubilee Close |
| Church Lane |
| School Lane |
| Station Road |
| Coltbeck Ave |
| Langham Dr |
| Holland way |
| Hampstead Close |
| Hyde close |
| Greenwich close |
| Canons close |
| WOODFIELD CLOSE |
| Sharpe way |
| Leicester road |

| |
|------------------|
| Bell lane |
| Carlton ave |
| Hillberry Close |
| HUNCOTE ROAD |
| BURROWS CLOSE |
| Spiers Close |
| Robotham close |
| Mcdowell way |
| Briers Close |
| Park road |
| Cedar crescent |
| Jubilee crescent |
| Oaks court |
| Redhill ave |
| Desford rd |
| Victoria st |
| Princess |
| Alexandra Street |
| Roy close |
| Copt Oak Road |

* This is an estimation of works and could change

Narrow Trenching

12 May 2016



We've been using narrow trenching to connect the premises in Leicestershire. The width of the track is around **75mm – 100mm/ 3-4 inches**. Narrow trenching allows us to connect premises twice as fast as current methods with minimal disruption. We only dig an area which we will relay the **same day**, we will then move on to the next area the following day. (This will only disrupt your access for 1 working day per area)

Not only is this method more efficient, it also means we've been able to connect our latest Lightning homes with our fibre optic cable right to the premise, futureproofing customers' homes as the digital world gets faster and faster.

How we work with different materials

Soil - We will excavate the soil and utilize the same material to reinstate.

Grass - We will carefully remove the trench of grass and place to one side to allow for the works to be carried out, the same grass will be reinstated and weather permitting we will also lay grass seed to encourage the same growth of grass prior to the works.

Tarmac - We will dig and reinstate with fresh tarmac.

Paving Slabs/Blocks - We will take up and reinstate the slabs/blocks in the same position prior to the work.

Narrow Trenching



Meet our contract partners- North Midland Construction (NMC)



Welcome to North Midland Construction PLC Group

North Midland Construction PLC Group (NM Group) operates nationally with twelve strategically located regional offices and workshops. We also provide engineering and management consultancy services internationally.

With five main operational divisions, and one wholly owned subsidiary Nomenca Limited, NM Group successfully provides design, build, operation and maintenance services across six main sectors covering the spheres of Civil Engineering, Building, Mechanical and Electrical Engineering and specialist product manufacturing.

Our history drives us to succeed

North Midland Construction PLC Group (NM Group) has a long-standing family history and we incorporate these family values and well established knowledge into everyday business. This fuels our vision, our values and our people for the future.

Our history timeline shows how we have grown rapidly since our foundation in 1946. We have continued to evolve and develop strongly by working with a diverse range of talented clients and dedicated employees. With the solid foundations of our core values and our long-standing family-orientated heritage, we continue to create an innovative, exciting and motivating working environment.



What to expect before we start work?

12 May 2016



Virgin Media would have notified the local council/ authority before we start digging on your street.

- **Paint on the pathways** – No need to be alarmed this happens shortly before we start digging. The reason for this is that our contract partners scan the pathways for other utilities such as water, gas, electricity etc. They identify this by using different colours. The paint is bio degradable and this washes away in time.
- **Letter drop** – Virgin Media do provide our contract partners with letters to notify the residents of any pending works about to happen at least a week before we start digging. On some occasions your councils website can also tell you of any upcoming street works in the pipeline too.
- **Barriers & Green ducting being stacked** – This should be stacked in a safe spot on your street. Our partners stack this equipment in advance of works on your street so that we have all equipment ready for when we start.

If you need assistance or want to raise an issue regarding the street works who do you contact?

1. Step one we always advise residents to speak to the work gangs on site. They have a supervisor for the area who will resolve any issues there and then. We feel this is the best resolution for the fastest response for any street work complaints that you come across within your Community.
2. If this route of escalation is unsuccessful or there is no visible work gang on your street to report issues when they arise, we then advise you to contact our help line on **0870 888 3116**. The helpline will then contact the contract partner who are performing the street works and they'll also make sure that Virgin Media's delivery and compliance engineers aware of the potential issue so it can be resolved and overseen.



Residents who want to join Virgin Media?

✓ Visit our website to find the right deal here <http://virginmedia.com/>

Or...

✓ Text **BOLT** to **80011** with your name, your contact number and the following ID code **18458 KD** and we'll call you back

Or...

✓ You can call our sales line free directly on :

0800 952 8046

from any phone

Lines are open

8am - midnight, 7 days a week

